

CUSTOMER SATISFACTION GUARANTEE



German
Engineering 

CUSTOMER SATISFACTION is a top priority for us. For this reason, we provide a 14-day right of return on our tire sets.

During this period, you can ask your Giti Tire dealer to exchange new tires purchased from Giti Tire for the tires of your choice, no questions asked.

ENJOY DRIVING



OFFER IS VALID FOR:

- A complete set of tires (four identical tire models) from Giti Tire, purchased from a Giti Tire dealer
- Giti tires subjected to normal use in road traffic, driven for a maximum of 500 kilometers and with a tread depth of at least 7 millimeters

HOW IT WORKS:

- Choose a new set of tires from your Giti Tire dealer
- Fill out our exchange form
- Your Giti Tire dealer will carry out tire removal and installation free of charge
- Removed Giti tires become the property of Giti Tire Deutschland GmbH
- Your right of exchange is as a one-time offer and is only valid upon presentation of the original invoice issued to the customer



In order to process the exchange of Giti tires, we need to collect some personal data from you. We use and process this data exclusively within the scope of the statutory provisions as set out in the Federal Data Protection Act (BDSG). Our tire returns form can be found on our website at www.giti-tire.eu – or simply scan the QR code.

